



## Case Study

Financial Infrastructure Organization

### **Key Benefits**

Government Accountability Compliance  
Documented Audit History  
Resource Requirements Trending  
Application Usage Analysis  
Historical Change Records

### **Asset Management**

Hardware/Software Inventory  
Software Compliance  
Change Control

### **Performance Management**

Remote Monitoring  
Event Log Monitoring  
Historical Troubleshooting

### **Security**

Prevent Unauthorized Application  
Execution  
Web Access Restrictions  
Application Management  
User Activity Tracking  
Service Monitoring & Control

### **Reports**

Utility Computing  
Management Service Providers  
Usage Reports/Billing  
Automated Reports

### ***The Company:***

Few industries demand accountability and auditing as stringent as the world of financial investments. In today's capital markets, money and investments move silently and swiftly in the background using an increasingly complex IT infrastructure. One world-class service provider in this market provides the innovation, risk management and technology that serve as the backbone to the industry.

### ***The Challenge: Accountability and Audit Records***

The nature of the company's business required a high degree of accountability and an extensive audit trail for use both by management staff and internal and external auditors. The company required flexible event log processing, archiving and alarming that could operate on a decentralized basis and on the scale required for the company's large infrastructure. Requirements ranged from simply event management like failed logons and password changes to more complex, long-term trend analysis in user and application resource requirements. The company also required auditable records for application usage and other user activities.

## SysTrack as a Solution

SysTrack was deployed initially in the environment to track systems, users and applications. SysTrack's event log management capabilities provided the event audit trail and alerting required from a security perspective. SysTrack's detailed log of user behavior and application usage provided both useful management data and an auditable archive needed for internal and external inspection of records. SysTrack's change management facility provided historical data on both hardware and software changes throughout the monitored IT environment.

## The Implementation Grows

Modeled on initial successes, the SysTrack installation was extended to other parts of the IT environment. Today, SysTrack has become part of the standard build. Availability of SysTrack's activity database on all monitored systems provides unified, auditable records that help to ensure the integrity of this critical IT environment.